



# PANACEA EYE CENTER

## Practice Profile

Panacea Eye Center is on a mission to provide personalized cataract, glaucoma, diabetic, and overall medical eye care customized to each patient’s individual lifestyle and needs. **Founder Dr. Sarah Khodadadeh is the only Ivy League fellowship-trained and board-certified ophthalmologist that has been serving Florida’s Treasure Coast for almost a decade.**

## CHALLENGES

After practicing at other larger ophthalmology practices in the Vero Beach area, Dr. Sarah Khodadadeh launched a practice of her own. She knew efficiency and accessibility within her software were key to ensuring quality patient care. However, her previous EHR provider wasn’t user friendly. It was click-heavy and required too much time to sort through tabs. It did not give the flexibility of accessing patient data out of the office if needed.

## SEARCHING FOR A SOLUTION

Panacea Eye Center needed an EHR that could be customized to fit their ophthalmology needs. Switching to Nextech gave them a cost-effective, user-friendly solution that was easy to learn. The secure cloud-based EHR allowed Dr. Khodadadeh to remotely access information from her phone, tablet, or computer anywhere at any time.



*“Nextech allows us to transition to a paperless workflow at our own pace, which works very well. It’s the best ophthalmology system of any I’ve used.”*

—Dr. Sarah Khodadadeh, Panacea Eye Center

# THE NEXTECH DIFFERENCE

## ABOVE AND BEYOND SUPPORT

Lengthy wait times to receive support on complications with the previous system made it a struggle for Panacea Eye Center to resolve issues. With Nextech, the in-house team of product experts is always available.

"I can always get in touch with someone. Everyone's always friendly and answers all questions from my staff and me," Dr. Khodadadeh said. "Everyone's always following up asking if we needed anything."

## MORE TIME WITH PATIENTS

Closing a chart with the wrong system can be cumbersome, especially having to alternate between multiple screens. Processing times are elongated, which takes away from quality interaction with patients. Thanks to Nextech, what used to take Panacea Eye Center 30-45 minutes to finish can be done in 10 minutes.

"With our old system, it would take the entire day for my staff to work up 12 patients. We're now seeing 40 to 45 patients. Once the newer staff are all up to speed and we customize a little bit more, I can easily see it running very smoothly between 60 and 70 patients a day," Dr. Khodadadeh said.

## SEAMLESS INTEGRATION

After switching to Nextech, Dr. Khodadadeh and the rest of her staff at Panacea Eye Center felt like a weight was lifted within the first week. From smooth implementation to easy integration, the transition caused very little disruption to workflow in the practice. "Integrating images from our devices into the system was so easy, it was seamless. With previous companies that I had been with, it took 2 1/2 weeks, and it still wasn't complete. With Nextech, it only took half of a day."



***"With Nextech, 95% of charts are closed before the patient hits the front desk to check out."***

Dr. Sarah Khodadadeh | Panacea Eye Center



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